

## DATABASE SUPPORT

HighPoint Digital, Inc. (HighPoint) provides database administration support to 15+ Federal agencies on various database platforms, including Oracle, Microsoft SQL server, PostgreSQL, and Sybase.

HighPoint contributes 15+ years of expertise helping Federal agencies become data-driven organizations, transitioning from typical data silos to joint data management facilities.

- Enabling data security using cloud-based storage and encryption tools
- Reducing data storing costs
- Building a scalable data architecture to adapt quickly to changes

Our Reporting and Visualization covers a broad range of analysis capabilities, including dashboards; parameter-driven reports; ad-hoc pivot analytics; advanced visualization; predictive analytics and forecasting; complex event notification; statistical analysis, and data mining.

We predict trends through intuitive tools using a historical view of business data.

Database and Data Warehouse experts will provide detailed recommendations to help lower storage and processing costs by:

- Analyzing your existing data ecosystem, identifying bottlenecks and inefficiencies
- Building an effective Data Warehouse strategy for implementation into your existing Business Intelligence and analytics ecosystem

### HIGHPOINT SUPPORT IN ACTION



**Office of the Comptroller of the Currency:** HighPoint developed and applied an automated refresh process to approximately **1,800 DATABASES**, resulting in increased efficiency, speed, staff optimization, and accuracy



**Pension Benefit Guaranty Corporation (PBGC):** HighPoint developed the PBGC's mission critical pension benefit disbursement system and modified database objects to ensure accurate payments for **OVER 1.5 MILLION CUSTOMERS**

## ABOUT HIGHPOINT

Established in 2006 with the sole purpose to elevate citizen experience and promote US diplomacy. From contact centers and training to digital and data services, our team works with Government agencies to efficiently integrate people, processes, and technology that help Government deliver on the needs of its citizens and employees.

Privately held company with offices in Indianapolis, Indiana; Baltimore, Maryland; and Herndon, Virginia.

For additional information, visit [www.highpointdigital.com](http://www.highpointdigital.com).

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## CONTRACT VEHICLES

- CIO-SP3 Unrestricted
- MAS Schedule Contract (Includes Professional Services Schedule)
- FCC Application Development Support Services (ADSS)

## OUR IMPACT

**Our work impacts millions of citizens working with 15+ Government clients.**

We help citizens gain access to healthcare, ensure our troops are fed around the world, and connect the world to US diplomacy.



**11 MILLION PEOPLE** through HUD systems living in multi-housing facilities



**2 MILLION TROOPS** across 550 global locations through food ordering and receipt system



**60 MILLION MEDICARE BENEFICIARIES** accessing healthcare



**203 MILLION CITIZENS** using the Federal banking system daily



**8.5 MILLION CITIZENS** accessing regulations daily

## CORE CAPABILITIES

**Integrated services provide efficient outcomes to the Federal Government.**

- Contact Center Optimization
- Agile Application Development
- Digital and Media Services
- Data Services
- Training and Knowledge Management

## CERTIFICATIONS

