

AGILE TRANSFORMATION

[HighPoint Digital, Inc.](#) (HighPoint) is a leading provider of Agile methodology with over 15 years of experience accelerating Federal Agency digital transformation. Our Agile application development approach is team-centric and holistic, from architecture and design to modernizing software development processes and custom application development.

We understand that introducing Agile development into the Government IT environment requires attention to detail. We specialize in leading Digital and Agile transformations, SAFe, Business Agility, Lean Portfolio Management, and Product Management. The increased pace of technology rollouts helps agencies meet Federal digital and innovation goals. We focus on User Experience (UX) and usability by promoting Human-Centered Design (HCD) principles. We leverage cloud computing and open-source technology to reduce costs and improve availability, reliability, and security.

For the Government Publishing Office, HighPoint used Agile DevSecOps processes and open-source tools in the Amazon cloud to redesign and integrate FederalRegister.gov and eCFR.gov to improve UX and search capabilities.



Housing and Urban Development:
336% INCREASE in rate of releases, and reduced release failure to zero



Government Publishing Office: Facilitated **RAPID EXPANSION** of 40 collections hosted on govinfo.gov, and 740TB of digital content file data Government-wide

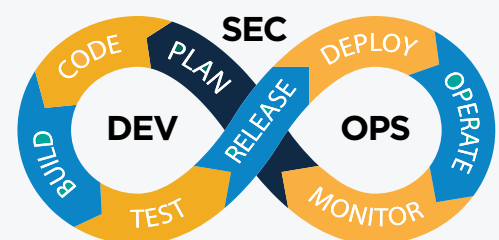


Defense Logistics Agency: Worldwide food ordering system; **33% FASTER** with delivery of technical solutions using hybrid Agile methodology

INNOVATION LAB AMAZON WEB SERVICES (AWS) CLOUD ENVIRONMENT

HighPoint has established an AWS Innovation Lab cloud environment that enables our Agile teams to experiment with new tools and build prototypes of solutions that solve real world problems for our clients.

The Lab mimics an open-source/containerized DevSecOps environment and is an investment built to harvest employee and client innovations while providing a pathway to experiment, design, build, and test.



ABOUT HIGHPOINT

Established in 2006 with the sole purpose to elevate citizen experience and promote US diplomacy. From contact centers and training to digital and data services, our team works with Government agencies to efficiently integrate people, processes, and technology that help Government deliver on the needs of its citizens and employees.

Privately held company with offices in Indianapolis, Indiana; Baltimore, Maryland; and Herndon, Virginia.

For additional information, visit www.highpointdigital.com.

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NAICS	541511, 541512, 541513, 541519 611420, 611430, 611710

CONTRACT VEHICLES

- CIO-SP3 Unrestricted
- MAS Schedule Contract (Includes Professional Services Schedule)
- FCC Application Development Support Services (ADSS)

OUR IMPACT

Our work impacts millions of citizens working with 15+ Government clients.

We help citizens gain access to healthcare, ensure our troops are fed around the world, and connect the world to US diplomacy.



11 MILLION PEOPLE through HUD systems living in multi-housing facilities



2 MILLION TROOPS across 550 global locations through food ordering and receipt system



60 MILLION MEDICARE BENEFICIARIES accessing healthcare



203 MILLION CITIZENS using the Federal banking system daily



8.5 MILLION CITIZENS accessing regulations daily

CORE CAPABILITIES

Integrated services provide efficient outcomes to the Federal Government.

- Contact Center Optimization
- Agile Application Development
- Digital and Media Services
- Data Services
- Training and Knowledge Management

CERTIFICATIONS

